Eclipse Decorative Fixtures

5 Year Limited Warranty

Vega Light Control Systems warrants each Eclipse Decorative Fixtures family of products including all versions to be free from defects in materials and workmanship and to operate from the date of installation (or date of manufacture if installation date is not known or available, or verifiable) for the time periods and subject to the Terms and Conditions specified below.

TERMS AND CONDITIONS

This warranty only applies when Vega Light Control Systems each Eclipse Decorative Fixtures versions are properly wired and installed; are operated on a suitable power supply within the electrical values recommended by Vega Light Control Systems are operated in environmental conditions (temperature, humidity) within the normal specified operating range of the system; are installed in accordance with the instructions contained in the installation guide included with the product. This warranty does not apply to any abnormal use, misuse, accident, alterations not explicitly approved by Vega Light Control Systems, or use in violation of any applicable standard, code or instructions for use in installations including those contained in the latest National Electrical Code (NEC), the Standards for Safety of Underwriter Laboratory, Inc. (UL), Standards for the American National Standards Institute (ANSI) or, in Canada, the Canadian Standards Association (CSA). This warranty will not apply in the event of conditions demonstrating abnormal use or stress, including under/over voltage conditions, outside the following recommended operating conditions:

- 60-month warranty period is based on maximum 4,680hr./yr. Operation on a burning cycle of 12 hours/day.
- Maximum mean ambient fixture operating temperature over 40 degrees Celsius.
- Do not exceed the case temperature noted on the Eclipse Decorative Fixtures.
- Do not exceed the published ambient operating temperature for Eclipse Decorative Fixtures power supplies.

The warranty excludes defects resulting from improper installation, acts of God, damage caused by severe weather conditions such as lighting and storms, fire, vandalism, or civil disturbances, inadequate/compromised drainage, evidence of submersion in water on the failed unit voids the warranty. Replacement of Vega Light Control Systems Eclipse Decorative Fixtures components with components of other manufacturers will void the entire warranty.

If a Vega Light Control Systems Eclipse Decorative Fixture fails to operate for the specified warranty period, Vega Light Control Systems, at its option, will provide a free replacement, repair or issue credit for the component in accordance with the Terms and Conditions set forth below (labor not included).

WARRANTY ACTIVATION / SERVICE CLAIMS

Service claims can be made by contacting:

1-616-259-0500
Fax: 1-616-951-0811
Email: support@vegalightcontrol.com

RETURN OF DEFECTIVE PRODUCT

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After obtaining a return authorization number (RMA), Eclipse Decorative Fixtures should be shipped freight pre-paid to the address provided with your RMA. Failure to follow this procedure shall void this warranty.

Vega Light Control Systems reserves the right to examine all failed Eclipse Decorative Fixtures s to determine the cause of failure and patterns of usage and reserves the right to be the sole judge as to whether any Vega Light Control Systems Eclipse Decorative Fixtures is defective and covered under this warranty.

REPLACEMENT OF PRODUCT

Vega Light Control Systems liability for any warranty remedy shall be limited to repair, replacement, or issuance of credit against a future Vega Light Control Systems products, purchase, at the sole discretion of Vega Light Control Systems.

LIMITATION OF LIABILITY

THE FOREGOING SHALL CONSTITURE THE EXCLUSIVE REMEDY OF THE PURCHASER AND THE SOLE LIABILTY OF VEGA LIGHT CONTROL SYSTEMS FOR ECLIPSE DECORATIVE FIXTURES. NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IMPLIED. IN NO EVENT SHALL VEGA LIGHT CONTROL SYSTEMS BE LIABLE FOR ANY OTHER COSTS OR DAMAGES INCLUDING LOST PROFITS OR REVENUES. INCIDENTAL.